

POWER TO THE PEOPLE

Citizen Desk is an open source tool to help newsrooms aggregate, verify and publish eyewitness media.

Citizen Desk helps news organisations worldwide harness and reward citizen reporting – creating engagement and transparency, and building communities of citizen reporters.

Citizen Desk workflow

- 1 Reporters send news via SMS to newsroom editors.
- 2 Editors verify reports on the spot or assign them for further checking.
- 3 Editors publish verified reports online via Sourcefabric Live Blog.
- 4 Within Live Blog, editors easily search social media and other platforms for supporting material to add to the coverage.
- 5 Editors embed the live blog on their website in the same manner as YouTube videos.



Built for journalists by journalists

The first deployment of Citizen Desk was in Mozambique in 2013. @Verdade, an innovative free newspaper, used Citizen Desk to produce real-time coverage of local elections and help election observers identify trouble spots. @Verdade has since used Citizen Desk to cover crime sprees, labour actions and other breaking stories.

Citizen Desk: Open source all the way

- Built on open source framework with APIs, using common standards and news metadata formats.
- Ensures global interoperability, allows anyone to integrate it and encourages development from third parties.
- Free downloads, exceptional documentation and open code repositories create a vibrant open source community.



Sourcefabric is seeking partners for the deployment and further development of the system.

Citizen Desk on Github

github.com/sourcefabric-innovation

Citizen Desk documentation

wiki.sourcefabric.org/display/NR/Citizen+Desk

See Citizen Desk in action. Contact us for a demonstration.

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